
Dodge Technical Support Information: Before You Call

McGraw-Hill Construction Dodge is dedicated to providing construction professionals with tools to do their jobs faster, better and more productively than ever before. Please see below for the ways in which we can assist you.

Be sure to review our detailed online support reference material to quickly find answers to frequently asked questions. [<http://www.construction.com/help/DodgeHelp/>] For further assistance, contact our Technical Support team by phone or by e-mail. Please have the following information available to help us serve you quickly:

- Dodge account number, if applicable (Entering your account number when calling the 800 number may decrease your wait time)
- User ID for the product you are using, if applicable
- Product name
- When you were last able to use your service
- Detailed description of the problem you are experiencing
- Any steps already taken to attempt to resolve your problem and their results
- Any software or hardware changes that may have taken place, since you were last able to use your service
- Any detailed error messages that have displayed on your screen
- Web Browser and version number (if calling about a Web-based service)

Contact Us:

Dodge Plans Questions
DPS_TechSupport@mail.Construction.com
800-393-6343

Dodge Reports and Other Project News Services Questions
Dodge_TechSupport@mail.Construction.com
800-393-6343

Sweet's Questions
Sweets_TechSupport@mail.Construction.com
800-442-2258

Construction.com Registration Questions
Construction_TechSupport@mail.Construction.com
800-426-7766